
Technical Bulletin (continued)

Troubleshooting

| Problem | Possible Cause | Corrective Action |
|--|---|---|
| Skin rash and/or sores under Tender Grip | <ol style="list-style-type: none">1. Sensitivity/reaction to adhesive.2. Tender Grip was left on too long. | <ol style="list-style-type: none">1. Discontinue use. Contact your health care provider and/or doctor.2. Replace the Tender Grip at least once every 48 hours or more frequently if indicated. |
| Tender Grips will not stick | <ol style="list-style-type: none">1. Skin moist or oily. | <ol style="list-style-type: none">1. Wash and dry face before applying Tender Grip. |
| Adhesive pulls at skin when removing Tender Grip | <ol style="list-style-type: none">1. Adhesive on Tender Grip is too tacky. | <ol style="list-style-type: none">1. Use a damp cloth with mild soap or baby oil to slowly peel back the adhesive disc. |