

SleepWeaver® Advance FAQs

1. What is the Zzzephyr® Seal?

The Zzzephyr seal is the soft cloth nasal interface that forms the seal with the super soft light weight elastic cloth.

2. Why does the mask come in different colors?

The SleepWeaver Advance is available in different colors in order to make sleep apnea treatment more appealing to the PAP patients.

3. Does the SleepWeaver Advance Mask come in different sizes?

No. The SleepWeaver Advance is a one size fits all mask.

4. Is the SleepWeaver Advance a specialty mask?

No. The SleepWeaver Advance Nasal Pap Mask is intended to provide an interface for Continuous Positive Airway Pressure (CPAP) or Bi-Level Therapy. The SleepWeaver Advance Nasal PAP Mask is intended for single-patient reuse in the home and multi-patient, multi-use in the hospital/institutional environment. This mask is to be used on patients greater than 66 lbs. (30 kg).

5. From what material is the mask made?

The cloth is the same material used to make winter ski clothing. A portion of the mask that contacts the skin contains polyester, nylon, and elastane. The cloth material is “breathable” meaning that the material wicks moisture and heat away from the user’s skin. You should have no concerns about skin allergies or irritation with this mask. The headgear consists of polyurethane foam, nylon, and lycra.

6. Do you offer a warranty?

Yes. Circadiance warrants that your SleepWeaver Advance Soft Cloth Nasal Pap mask and headgear shall be free from defects in material and workmanship for a period of ninety (90) days from the date of purchase by the initial consumer. *Circadiance does not warrant the tape used on the swivel.*

7. The swivel fell off my SleepWeaver Advance can it be replaced?

Periodically the tape used to attach the swivel to the mask needs to be replaced. Instructions for replacement are on the instructional DVD included with the original packaging. To view the video online simply visit us at www.circadiance.com select the product SleepWeaver Advance to view the instructional video.

8. Do you have a mask guarantee?

If you, the patient, purchased one of our SleepWeaver products (SleepWeaver Advance, SleepWeaver Anew, or SleepWeaver Élan) through your Home Care Provider or an Internet Reseller and do not like the products, you can return it to the location where it was purchased within 30 days of initial fitting or of receiving the product.

9. Will insurance cover the cost of a mask?

The SleepWeaver Advance is covered under CMS codes A7034 & A7035 for Nasal Mask and Headgear.

10. How long will it take me to become comfortable with the SleepWeaver Advance?

Most patients report after the first night using our SleepWeaver products, that it is the most comfortable mask they have ever tried! However, it can sometimes take longer than one night to become accustomed to new equipment, especially if you are new to CPAP and Sleep therapy. Follow instructions provided by your medical equipment supplier. We also encourage you to view the “Fitting the Mask” video several times, re-read the instructions and to call us for support if necessary (888-825-9640). Once you are comfortable with your new SleepWeaver Advance Mask, you too will experience the restful sleep you have been missing.

11. In what position can the tubing be run when using a SleepWeaver product?

With SleepWeaver Advance, it is recommended you place the hose down towards your chest, or off to either side. If you wish to direct the tubing over your head, i.e. behind the headboard of the bed, ensure that a sufficient length of tube is available so that no major kinks are in your tubing. Some PAP users connect 2 lengths of tubing to provide a longer hose which allows greater freedom of movement.

12. Will SleepWeaver Advance work with my existing CPAP or Bi-Level machine?

SleepWeaver products work with all CPAP, Bi-level and auto-titrating systems.

13. Can I use the Sleep Weaver with a humidifier?

Yes.

14. Can I use Supplemental Oxygen?

Yes. We recommend that you connect the oxygen line on the outlet of the PAP machine.

15. How long will SleepWeaver Advance last?

SleepWeaver Advance is warranted for 90 days.

16. How do I clean the SleepWeaver Advance Mask?

The mask can be cleaned by hand washing using mild non-abrasive detergent in cold or warm water. Be sure to rinse the mask well after washing. *HANG DRY ONLY (Do NOT dry Mask in Dryer)

*Be sure to watch the video on our web site at www.circadiance.com

17. Does SleepWeaver Advance have an exhalation valve?

The exhalation “valve” on the SleepWeaver is a series of very small holes that gently and quietly exhaust the exhaled air from the mask. These holes provide quiet operation without creating a jet of air that make a lot of noise or can blow on the patient’s bed partner. The leak rate provided by the exhalation holes is comparable to competitive CPAP masks.

18. Can the exhalation valve get plugged or clogged?

As long as the mask is properly maintained and washed the exhalation valve will provide consistent exhaust performance.

19. Can I sleep on my stomach while wearing the SleepWeaver Advance?

Yes. The air pressure in the mask will keep the mask inflated without pressure points. The mask continues to provide CO2 exhalation as long as a portion of the exhalation holes are exposed.

20. Can I read or watch TV while wearing the mask?

There is a small, unobtrusive, forehead strap that does not obstruct the field of view for reading or watching TV. And patients who wear eyeglasses can read or watch TV with the Mask on.

21. I have dentures. Can I still wear the mask?

Yes. The SleepWeaver Advance can be worn by patients with dentures.

22. What if I want to travel with my PAP system?

The SleepWeaver (Advance, Élan and Anew) products are the smallest and lightest masks for travel available. They fold into a very small size when not inflated so they will fit easily into any carrying case you would use to travel with your PAP system.

23. Is this SleepWeaver Advance Mask FDA registered?

Yes.

24. Will the mask attach to any brand of machine?

Yes. The fitting on the SleepWeaver Advance fits the 22mm ISO standard which is used on all PAP Machines.

25. Can I use the SleepWeaver Advance Mask if I have a broken nose or deviated septum?

We have had a number of patients with anatomic issues around the nose report using the SleepWeaver with good success. The pliable nature of the SleepWeaver allows it to conform to the patient's facial anatomy even if it is not symmetrical.

26. Does the SleepWeaver Advance address the problems of people who have skin reactions to plastic masks?

The SleepWeaver Advance All Cloth PAP Mask is gentle on the skin. We have had a number of patient's report that their skin irritation problems disappeared after switching to a SleepWeaver.

27. Does the cloth mask contain latex?

No. The mask is not made from natural rubber latex.

28. Does the headgear contain Mercaptobenzothiazole or Mercapto MX?

No.

29. Does this mask fit a man who has a full beard?

Yes. The inventor of the SleepWeaver Advance has a full beard and wears the mask himself every night.

30. Do you sell through Home Care Companies?

Yes. We sell through all Home Care Companies. If your company does not carry the SleepWeaver Advance, please have them contact us so that we can set them up as a distributor. Alternatively, you can contact us and give us the name of your Home Care Company so that we can have our sales representative call on them.

31. Do you sell through any National DME chains?

Yes. We sell through national chains like Lincare, Apria, American Home Patient, AeroCare, and many more. Please visit us online at www.circadiance.com to find a dealer near you.

32. Do you have a sales rep for this product?

Circadiance has a Sales Force that calls on Home Care Companies. Please contact us with your name, company and address and we will have our local representative contact you.

33. Do you have a Sleep Lab program?

Yes. Please contact us for the details of our Sleep Lab Program.

34. Do you offer display units for a Sleep Lab or Home Care company?

Yes. Please contact us by phone for this item.

35. Do you sell your mask outside of the US?

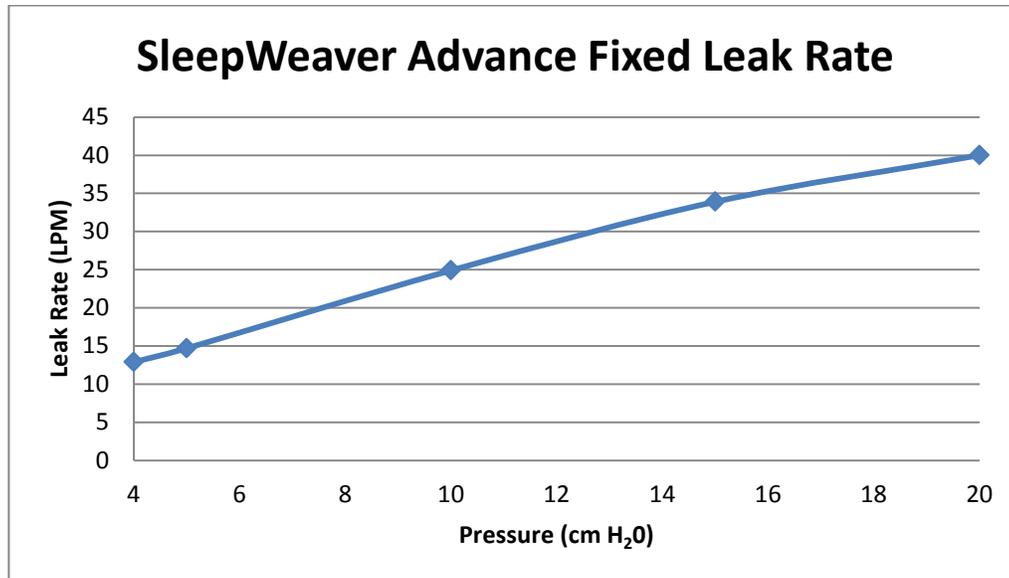
Yes. We can sell our products in countries for which we have regulatory approval. The list of approved countries is always growing; please contact us for more information.

36. Can the headgear for each SleepWeaver mask be used with other SleepWeaver products?

No. Each SleepWeaver headgear is specific to its mask and it cannot be interchanged.

37. What is recommended pressure?

We have tested SleepWeaver Advance at pressures from 4 cm H₂O up to 20 cm H₂O on CPAP and Bi-Level systems.



Pressure (cm H ₂ O)	4	5	10	15	20
Flow (LPM)	12.9	14.7	24.9	33.9	40.0